

Visit Phoenix | Visitor Information Services

Visit Phoenix Information Center | 125 North 2nd Street, Unit 120 (opposite Hyatt)

8:00 am – 5:00 pm, Monday – Friday

Resources Available:

- Local & Statewide Information
 - Downtown Phoenix, City & State Maps
 - Tour & Dining Reservations Assistance
 - Visitor Guides & Local Business Brochures
 - Custom handouts based on guest requests
- Examples: Downtown Murals, Historic Buildings/Homes/Neighborhoods, Arizona Native Tribes, Dining, etc.
- Current Events Information
 - Mobile device charging stations & internet access stations
 - Media Wall composed current event information, destination videos and social media feeds
 - *New . . .* Partnership with The Herberger Gallery, art is on display and available for purchase

Mobile Visitor Information Center | Phoenix Convention Center adjacent to Group Registration

8:00am – 5:00pm / available 7 days / 8 hours per day / excludes move-in & out / includes holidays

Resources Available:

- Downtown Phoenix Maps
- Tour & Dining Reservations Assistance
- Visitor Guides & Local Business Brochures
- iPad & iPhone for our staff to assist guests with questions and reservations

****We ask that attendees are informed of our availability & location adjacent to Registration – Thank you!***

Downtown Phoenix Guest Experience Team

Visitor Information Services – Visit Phoenix Staff

- Located in the Visitor Center & PCC group registration area
- Provide visitor information, collateral and assist with planning & reservations
- *A combined 70 years experience*

Venue Hosts – Phoenix Convention Center Staff

- Located within the Phoenix Convention Center West, North & South Buildings during conventions & events
- Provide directions within the buildings and answer quick general questions

Ambassadors – Downtown Phoenix Inc. Staff

- Located on the streets of Downtown Phoenix M-F 6:30am-10pm, Sat 8am-11pm, Sun 8am-10pm (aprox.)
- Assist in directing guests around downtown, dining, amenity recommendations and direct traffic to the Visitor Center when further assistance is needed

**The 3 entities communicate and share information on a regular basis.*